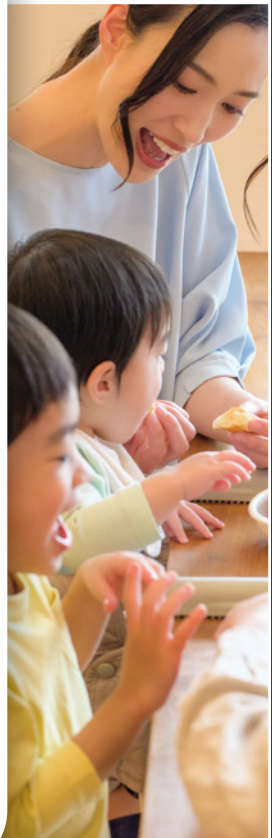


Profile of Consumers' Co-operative CO-OP MIRAI

2025-2026 Edition





We Shape a Brighter Tomorrow through Cooperation.

What kind of future do you hope to see?

As our diets, lifestyles, and environment are constantly changing, the future may bring unforeseen challenges. In such uncertain times, the unique roles of consumer co-ops become even more crucial.

The Vision 2035 is a shared commitment of our members and employees. The vision statement—We shape a brighter tomorrow through cooperation, bringing happiness with food and supporting individual lifestyles—represents the future we aspire to achieve by 2035. The Vision 2035 embodies our aspiration to create a brighter tomorrow where everyone can feel happiness and keep smiling. We are committed to achieving this vision through the spirit of mutual support, individual efforts, the combined strength of Co-opdeli Group's businesses and activities, and collaboration with producers, business partners, local communities, government bodies, and various organizations. We will continue working tirelessly to make this vision a reality.



Message from the President

Shin Kumazaki

President



We would like to express our sincere appreciation for your cooperation and support for our businesses and activities.

As a member of the Co-opdeli Group, we share the same mission and vision, and are committed to building a sustainable society. Our mission and vision align with the aims of the Sustainable Development Goals (SDGs). To contribute to the realization of SDGs by leveraging the distinctive characteristics and strengths of cooperatives, the Co-opdeli Group identified key challenges and priority SDGs in 2021. Under the slogan “Passing on to Future Generations,” we are committed to addressing these challenges through our businesses and activities.

The United Nations declared the year 2025 as the International Year of Cooperative, recognizing cooperatives as key stakeholders in achieving the SDGs. Building on this momentum, Japan’s National Diet adopted a resolution in May 2025 to call for the promotion of cooperatives to mark the International Year of Cooperatives. Under the theme “Cooperatives Build a Better World,” we will continue to promote the value of cooperatives throughout society.

The environment surrounding our daily lives is becoming increasingly challenging due to factors such as escalating conflicts around the world, frequent natural disasters, and rising prices. Amidst these circumstances, the Japan Confederation of A- and H-Bomb Sufferers Organizations (Nihon Hidankyo) was awarded the Nobel Peace Prize in 2024. Guided by our mission and vision, we carry out activities for peace, such as the Peace Action initiative that promotes learning, reflection, and sharing to help pass on the importance of peace

to future generations. The year 2025 marks the 80th anniversary of the atomic bombings and the end of World War II. We will take this milestone as an opportunity to reaffirm the value of peace and expand our efforts to pass on these initiatives to future generations.

In response to the 2024 Noto Peninsula earthquake and heavy rains, we received donations totaling over 400 million yen from our members. We are deeply grateful for this generous support. As a mutual support organization, we will continue to provide assistance to contribute to rebuilding lives of those affected, including dispatching our employees to support Co-op Ishikawa, which has been working tirelessly in the disaster-stricken areas.

Through our scholarship program for high school and technical college students from single-parent households or those without parents, over 30,000 members have become Scholarship Supporters that contribute a fixed monthly donation. Thanks to this steady and heartfelt support, more than 1,700 students are receiving scholarships this year, helping them pursue their dreams. We sincerely appreciate your continued generosity and ask for your ongoing support.

We will continue to support the lives of our members through the combined strength of our businesses and activities and work toward building a society where no one is left behind. In partnership with producers, business partners, government bodies, and various organizations, we strive to foster a society where, through cooperation, everyone can look forward to a brighter tomorrow.

June 2025

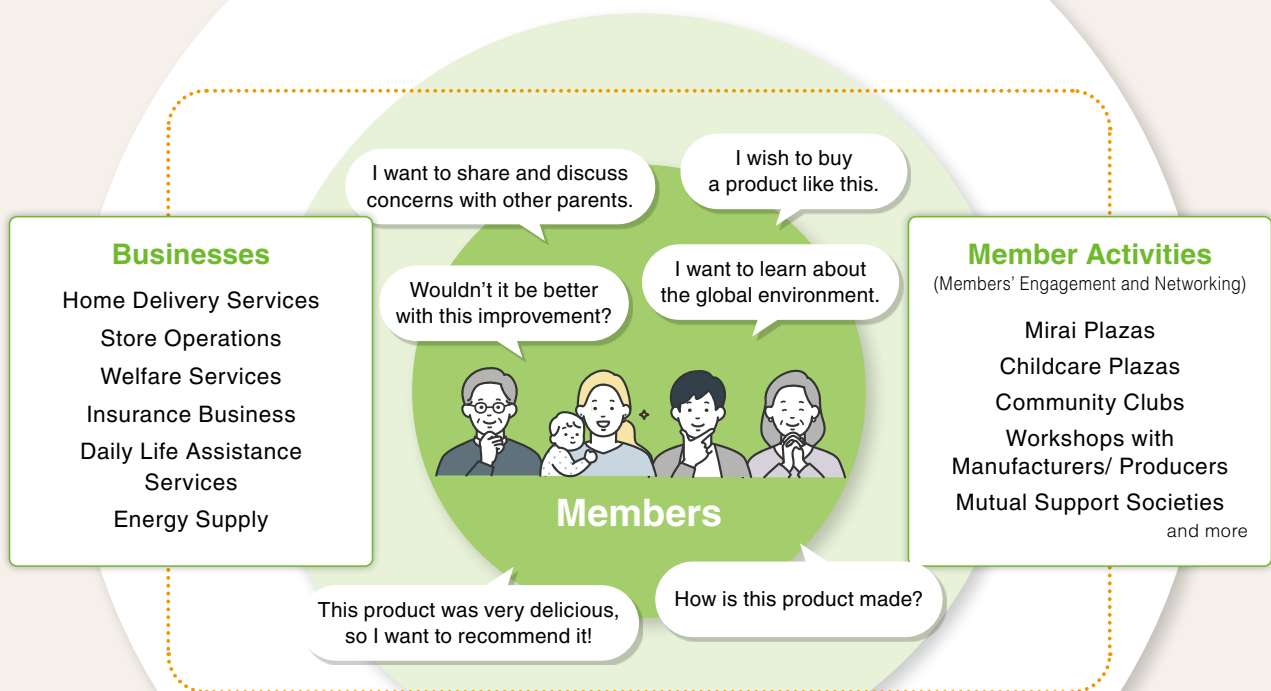
The Future Begins in Everyday Life.

CO-OP MIRAI, with 3.81 million members, is the largest consumer co-op in Japan. It was founded in 2013 through the merger of CHIBA CO-OP, SAITAMA CO-OP, and CO-OP TOKYO.

We listen to our members through various channels, such as home delivery services, store operations, the insurance business, and welfare and daily life assistance services. In response to their needs, we have developed businesses that support individual lifestyles and local communities.

We also support voluntary activities by our members, known as member activities. We strive to build better lives and communities by leveraging the combined strength of our businesses and member activities.

The input and suggestions from our members have inspired various activities and initiatives.



The input and suggestions from our members have inspired various activities and initiatives.

Mission

CO-OP

ともに はぐくむ 暮らしと未来

We nurture our lives and future together.

The mission represents our reason for existence, which has remained unchanged for decades. No matter how society evolves, it serves as our North Star, guiding us as a consumer co-op.

Vision 2035

食べるしあわせ、自分らしい暮らし

「ともに」の力で、笑顔の明日を

私たちは、助け合いの心と協同の力が生み出す「ともに」の力で
未来をきりひらき、誰ひとり取り残さない社会を創ります

We shape a brighter tomorrow through cooperation,
bringing happiness with food and supporting individual lifestyles.

We are committed to building a society where no one is left behind,
by paving a path toward the future through mutual support and cooperation.

The vision embodies what we aspire to achieve in the next ten years.
Our members and employees are united in working toward this vision.

CO-OP MIRAI as a Member of the Co-opdeli Group

“Co-op” stands for “co-operative.” CO-OP MIRAI is a consumer co-operative where consumers contribute to the capital, participate in the management of its businesses and activities, and use the services and products provided. Co-op members work together and support one another to fulfill diverse needs in their daily lives.

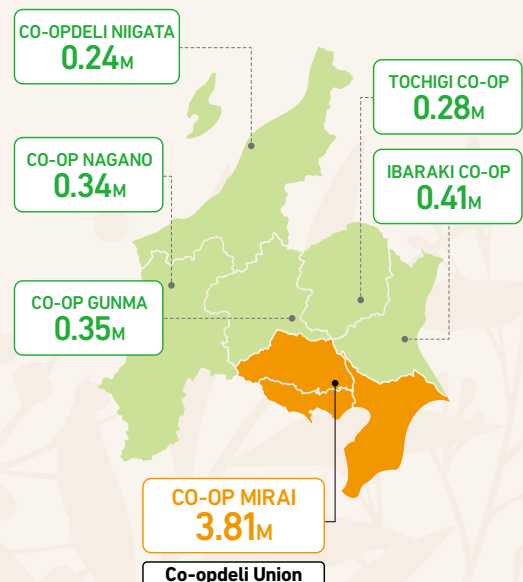
CO-OP MIRAI is a member of the Coopdeli Group, which consists of the Co-opdeli Consumers' Co-operative Union (Co-opdeli Union for short) and its member co-ops that share the same mission and vision. Accounting for approximately 70% of the total turnover of the member co-ops, CO-OP MIRAI works in close partnership with the Coopdeli Union, which provides the group's business infrastructure, to drive the development of the Co-opdeli Group.

What is a Consumer Co-op?

A consumer co-op operates through capital contribution, use of services, and participation in management by its members.



Membership of Co-opdeli Group



(as of March 20, 2025)



Co-opdeli

Home Delivery services

**The More You Use It, the More It Supports Your Lifestyle.
We Bring Joy and Smiles through Heartfelt Interactions Every Single Day.**

“The more you use it, the more it supports your lifestyle.”

We offer two types of delivery services, allowing members to choose products that match their lifestyle and meet their daily needs. The same delivery staff visits members weekly, not only to deliver products but also to provide comfort through friendly interactions.

With familiar delivery staff, favorite products, and casual conversations, we aim to bring joy and smiles to members' daily lives. This is the everyday experience we strive to create together with our members through our home delivery services.

Two Types of Home Delivery Services to Support Individual Lifestyles

We offer two convenient home delivery services: Weekly Co-op and Daily Co-op. With the Weekly Co-op, members can order over 6,000 items, including food and daily necessities, delivered to their doorstep once a week. The Daily Co-op delivers boxed dinners and Meal Kits (complete with pre-cut ingredients and seasonings) three to five days a week. Members can choose their favorite products and have them delivered according to their lifestyle.



Contributing to the Safety and Security of Communities through Delivery Services and Watch-over Initiatives

Co-opdeli's home delivery services operate approximately 4,000 trucks, which follow the same routes on the same days and times each week. We have forged partnerships with all of municipalities across Chiba, Saitama, and Tokyo (excluding island areas) to watch over the elderly and community residents through our businesses. We collaborate with local governments to champion initiatives that ensure the safety and security of communities and residents, by leveraging the characteristics of our businesses, including our delivery services and store operations.



With Delicious and Reliable Products at Reasonable Prices, We Make Our Stores Appealing and Supportive of Everyday Life.

Guided by our business goal of “Delicious and Reliable Products at Reasonable Prices,” we strive to make our stores appealing so that our members can find everything they need for their daily lives. Our store formats range from supermarkets to compact Mini Co-op stores and an online supermarket. We also run mobile stores for those who find it hard to go shopping by themselves. We are committed to making our stores accessible anytime and anywhere, enabling each member to shop in ways that suit their lifestyle, and bringing joy every time they visit.

Note: The online supermarket and mobile stores are available in select areas.

Unique Products Focused on Quality and Deliciousness

We offer a wide selection of unique items, including CO-OP Brand Products and Sanchoku products (fresh produce delivered directly from farms to consumers). Many products in our stores are focused on quality, price, and place of origin, ensuring that they are not only delicious but also safe to eat. At the Okegawa Delicatessen Production Center, our prepared foods factory for Co-op stores, we develop unique, delicious, and high-quality products to make our stores more appealing.



Turning Surplus Food into Valuable Resources through Food Drives

A food drive is an initiative by which members bring unused or still-in-good-condition food items and we donate them to local food banks and welfare organizations. At our stores, we set up special boxes to collect food donations from our members.

Note: These boxes are available at select stores and member facilities.



Co-opdeli

Store Operations



Other Businesses: Welfare Services, Insurance Business, Daily Life Assistance Services, and Energy Supply

We Spread Smiles across Communities and Society through Diverse Services.



Welfare Services

We strive to fulfill our members' wish to live safely and comfortably in their familiar homes and communities. To this end, we offer care plan preparation, home-visit care and nursing by trained caregivers and medical professionals, in-facility daycare services, and welfare services for those with disabilities. We also operate Co-op Yume Mirai, a small-scale multifunctional nursing care facility, and Co-op Miraie, an assisted living residence for the elderly.

Supporting comfortable living in familiar homes and communities



Insurance Business

CO-OP Insurance is designed to cover the needs of individual members and their families and protect them. We are committed to continuous improvement in our services, offering affordable premiums, applicable coverage in times of need, and simple procedures. In addition, the Co-opdeli Insurance Center Co., Ltd., an affiliated company of the Co-opdeli Group, has been certified by the Life Insurance Association of Japan as an insurance agency that complies with laws and regulations and is customer-oriented in its business operations. This recognition underscores our commitment to providing reliable insurance services.

Offering future-oriented insurance products (CO-OP Insurance)



Daily Life Assistance Services

We aim to make members' daily lives more enjoyable and comfortable. Through Co-opdeli Services Co., Ltd., an affiliated company of the Co-opdeli Group, we support individual members in pursuing a lifestyle that reflects their individual values. The ticketing services deliver inspiring entertainment, while the home and lifestyle services help make everyday life more convenient and comfortable. The funeral services offer compassionate support in bidding farewell to loved ones and in helping bereaved families move forward.

Delivering services that enrich everyday living



Energy Supply

We supply electricity to individual members through Co-opdeli Denki with two options: the 100% Renewable Energy Plan, featuring electricity generated from solar panels installed at Co-opdeli Group facilities, and the more budget-friendly Basic Plan. We also provide city gas (natural gas) supply services through Co-opdeli Gas with money-saving plans.

Supplying environmentally and economically friendly energy (Co-opdeli Denki and Co-opdeli Gas)



Photo: Solar panels at the Noda Funagata Logistics Center

Product Development and Management

We strive to ensure the safety and quality of food throughout the entire food chain, contributing to healthy living and enriching, enjoyable dining experiences by providing products that benefit our members' daily lives.

CO-OP Brand Products Giving Shape to Members' Thoughts

CO-OP Brand Products are the private brand items developed mainly by the Japanese Consumers' Co-operative Union. These products are created and supplied according to criteria that ensure safety, reliable quality, affordable prices, and easy-to-understand information. Through communication with our members about products, we are committed to developing valuable products that contribute to their daily lives.



Turning Members' Voices into Better Products

By sharing insights from their daily lives, members engage in the management of consumer co-ops and contribute to product improvements. In fiscal 2024, the Go-opdeli Group received approximately 130,000 pieces of feedback. The feedback has been used to improve existing products, develop new ones, and enhance our services.



Sanchoku in Collaboration with Members and Producers

In the 1970s, consumer co-ops across Japan launched *Sanchoku* initiatives to address the needs of both members and producers. Members sought safe, traceable products with clearly identified origins, while producers aimed to deliver environmentally friendly, high-quality products through direct channels. We are dedicated to promoting the sustainable production and consumption of agricultural, livestock, and marine produce through multifaceted interactions and partnerships between our members and producers.



Product Inspection Center Ensuring Safety and Reliability

The Co-opdeli Union's product inspection center conducts approximately 15,000 tests annually for residual pesticides, microorganisms, food allergens, food additives, radioactive substances, and more. It scientifically evaluates the condition of products to ensure they comply with the Food Sanitation Act, related laws and regulations, and our own standards, and makes necessary improvements based on the results. The center also conducts tests in response to requests or concerns raised by individual members.



In Focus

Sustainable Livestock and Environment for the Future: Sanchoku Hanayuki Farm Organic Beef

We support producers in Hokkaido who raise Japanese Agricultural Standards (JAS)-certified organic beef with minimal stress on the cattle and reduced impact on the environment. This initiative, known as Sanchoku Hanayuki Farm Organic Beef, also contributes to the sustainable livestock industry in Japan and the future of livestock farming. We purchase organic calves directly from producers, entrust them for rearing, and cover all production costs. Through this approach, we are committed to providing continuous support for organic livestock farming and helping nurture the next generation of producers.



Member Activities

We value each member's desire to engage and provide numerous opportunities for connection. We are committed to building peaceful communities full of smiles where not only Co-op members but also community residents can talk, laugh, and support each other in times of need.



Mirai Plazas: Providing Places for Everyone in Communities

Mirai Plaza is a community space that welcomes everyone, including Co-op members and local residents. These monthly events are held in various locations and provide opportunities to chat over CO-OP Brand Products and exchange information about daily life.

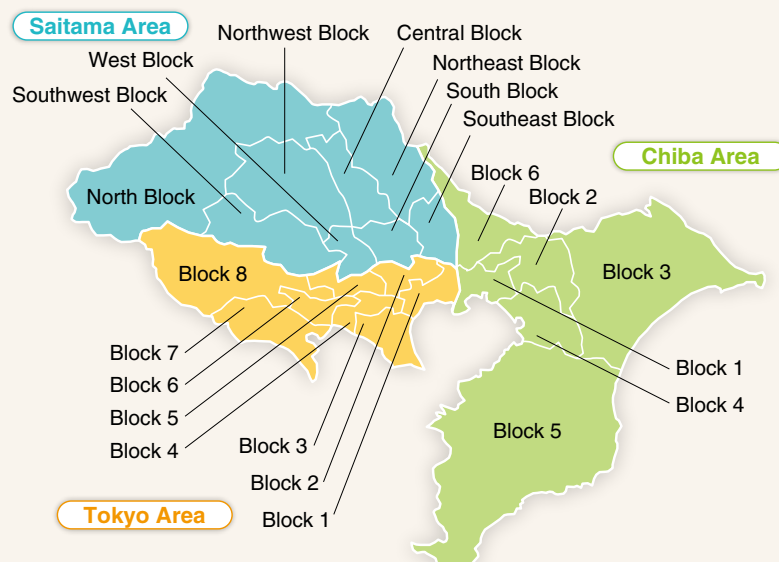


Childcare Plazas: Bringing Parents Together

Childcare Plaza is for parents with young children who may feel they have no one to talk to about parenting or want to share their concerns. These gatherings are organized in various locations to offer a casual environment for parents and their children to meet and interact.

22 Blocks for Member Activities

Our business area is divided into 22 blocks, each with a committee that serves as a local unit for increasing membership, contributing to communities, and promoting member activities, including members' engagement and networking. Block Committee members play an important role in supporting local member activities from the perspective of members.





Mutual Support Societies: Fostering Cooperation among Members

This initiative connects members who need a little help in their daily lives, with those who want to help in any way they can, fostering mutual support among members.



Outreach Educational Programs: Contributing to Communities by Activity Supporters

We offer educational programs in response to communities' needs for fun and engaging learning experiences. Themes include food education, the environment, and disaster prevention and mitigation. Activity Supporters, members who have completed our designated training and curriculum, conduct these outreach programs mainly at schools.



Community Clubs: Supporting Members' Voluntary Activities

We support Community Clubs, which are groups of Co-op members and community residents who voluntarily gather on an ongoing basis for activities on daily life-related topics, such as food, child-rearing, welfare, and peace.

CO-OP MIRAI Foundation's Contribution to Society

Scholarship Program

Established in 2015, the CO-OP MIRAI Foundation for Social Activities (CO-OP MIRAI Foundation for short) provides non-repayable scholarships as its core program to high school and technical college students from single-parent households or those without parents. This scholarship program is funded by donations from over 30,000 members (as of April 2025) who support the program. Thanks to their generous contributions, the number of scholarship recipients has reached 1,724 for fiscal 2025 (a total of students from three grades in high schools and technical colleges).



Grant Program for Social Contribution Activities

In addition to scholarships, the foundation also runs a grant program to support civil society organizations working to revitalize communities, promote community well-being and cultural development, and address environmental challenges. Under this program, more than 700 organizations have received a total of approximately 80 million yen in support to date.

The foundation also donates rice and snacks to people in need through food banks, social welfare councils, and other organizations.

Toward a Sustainable Society

SDGs

Step by step, we work toward a more sustainable society to create a future filled with smiles.

未来へつなごう

Passing on to Future Generations,

As a member of the Co-opdeli Group, we work to contribute to the United Nations' Sustainable Development Goals (SDGs) in line with five key challenges and priority SDGs that the group has identified. Under the slogan "Passing on to Future Generations," we promote a range of initiatives through our businesses and activities to support sustainable production and consumption and to address challenges in local communities and members' daily lives.

01 Promoting Sustainable Production and Consumption

We are committed to responsible procurement across the product lifecycle, from raw material sourcing through production to consumption, ensuring that human rights and the environment are respected at every stage. We also seek to review and improve our products and lifestyles.

Four Projects

We are working on four projects in which members contribute to society by purchasing our products. These projects focus on protecting biodiversity and the natural environment, promoting sustainable agriculture, and supporting children and mothers in developing countries.



Churashima
(Beautiful Island)
Support Project



Sado Toki
(Japanese Crested Ibis)
Support Project



Rice-fed Pork
Project



Happy Milk
Project

Priority SDGs

Primary Goals



Related Goals



02 Fostering Communities where Everyone can Live with Peace of Mind

To ensure we continue to provide essential services that support safe daily living and local communities, we collaborate with municipalities, local residents, and various organizations on a range of initiatives.

Assistance for Disaster Reconstruction and Support for the Underprivileged

We actively support affected areas and people in response to frequent natural disasters such as earthquakes and heavy rains. Our efforts include calling for donations from our members and sending our employees to assist with reconstruction efforts. In addition, we donate food through food banks and other organizations, and offer non-repayable scholarships to high school students from single-parent households or those without parents.



Priority SDGs

Primary Goals



Related Goals



03 Ensuring Every Employee Feels Respected and Proud

We strive to foster a work environment where everyone's human rights and diversity are respected and where everyone can work with peace of mind.

Respecting Diversity in Employees and Work Styles

We are committed to creating a workplace where everyone's diversity is respected, our employees can play active roles according to their unique personalities and abilities, and they can work with confidence and pride. We aim to achieve gender equality, ensuring that all of our employees can actively perform their roles regardless of gender.



Recognized as one of the 2025 Outstanding Organizations of KENKO Investment for Health (large enterprise category)

Priority SDGs

Primary Goals



Related Goals



04 Protecting Our Planet for the Next 100 Years

We are determined to promote the use and supply of renewable energy to reduce the impact of global warming.

Tackling Global Warming

We have formulated a greenhouse gas reduction plan and set targets to reduce CO₂ emissions by 60% from 2013 levels by 2030 and to achieve net-zero emissions by 2050. To meet these targets, we are promoting the generation and use of renewable energy, including electricity from solar panels installed at our logistics centers and other facilities, and electricity from biogas produced using food waste from Co-op stores.



Working to reduce carbon emissions from vehicle fuels by introducing electric vehicles

Priority SDGs

Primary Goals



Related Goals



05 Supporting Peaceful and Healthy Lives for People around the World

We strive to advance our efforts to eliminate hunger and poverty around the world and achieve world peace.

Happy Milk Project

Many children in Africa are at risk due to natural disasters and malnutrition. To protect these young lives, the Co-opdeli Group launched the Happy Milk Project in 2008 with the slogan "Bringing Smiles to Children with CO-OP Milk." A portion of the milk sales is donated to the United Nations Children's Fund (UNICEF) to support nutritional improvements for African children.



Priority SDGs

Primary Goals



Related Goals



Summary of CO-OP MIRAI

(as of March 20, 2025, unless otherwise noted)

Name	Consumers' Co-operative CO-OP MIRAI
Founded	March 21, 2013
Head Office	1-5-5 Negishi, Minami-ku, Saitama-shi, Saitama, 336-8523, Japan
Business Area	Chiba Prefecture, Saitama Prefecture, and Tokyo Metropolis

Financial Performance for Fiscal 2024

Total Business Turnover	433.42
Sales	421.15
Home Delivery Service Sales	300.15
Store Sales	120.95
Income from Daily Life Assistance Services	0.13
Income from Welfare Services	2.48
Income from Other Businesses	9.75
Current Surplus	9.99
Assets	254.11
Net Assets	180.94

(Unit: billion yen)

Number of Employees

Full-time	3,094
Part-time	10,175
Full-time Equivalent of Part-time Employees	4,515

Notes:

- Part-time employees include part-time staff, shorter-hour part-timers, and part-time care workers.
- Employees temporarily transferred to other organizations such as the Co-opdeli Union are not included.

Business Infrastructure

Home Delivery Centers	76
Delivery Tracks (including those from contractors)	4,132
Stores	124
Supermarkets	71
Mini Co-op Stores	53
Nursing Care and Welfare Facilities	39

Share Capital

Share Capital	72.88 billion yen
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Membership and Membership Rate

Number of Members	3.81 million
Membership Rate (percentage of member households to total households)	27.4%

Management Team

(as of June 5, 2024)

President	Shin Kumazaki
Vice-Chairpersons	Kiichi Kawata, Makiko Koga (part-time)
Senior Managing Director	Haruaki Toba
Senior Executive Director (In Charge of Overall Business Operations)	Masahiko Okawa
Senior Executive Director (Director of Home Delivery Division)	Junichi Nagashima
Senior Executive Director (In Charge of Administration & Real Estate Development)	Shoji Narita
Director (In Charge of Welfare Services)	Sachiko Maruo
Auditor	Takayuki Kimura

Note: The list above mainly covers the President, Vice-Chairpersons, and full-time Directors and Auditor.

Details on our financial results
(in Japanese) available here

<https://mirai.coopnet.or.jp/profile/financial/settle.html>



History

2008

- The amended Consumers' Livelihood Co-operative Society Law is enforced, allowing mergers of consumer co-ops across prefectural boundaries.

2009

- CHIBA CO-OP, SAITAMA CO-OP, and CO-OP TOKYO establish the Merger Planning Committee.

2012

- The merger is approved at the Extraordinary General Meetings of Representatives of the three consumer co-ops.

2013

- CO-OP MIRAI is founded and begins integrated management with the Co-opdeli Union.
- Membership reaches 3 million.
- The first CO-OP MIRAI Festa is held in three prefectures.
- The mobile store service is initiated, mainly in Sodegaura City, Chiba Prefecture.

2014

- The assisted living residence for the elderly, Co-op Miraie Yotsukaido, is established.
- The Co-opdeli Group adopts the Vision 2025.
- CO-OP MIRAI College is inaugurated.

2015

- The CO-OP MIRAI Foundation for Social Activities is established.
- The Mirai Plaza is launched.
- CO-OP MIRAI's first new store, Co-op Takakura Store, is opened.

2016

- The assisted living residence for the elderly, Co-op Miraie Nakano, is established.
- Co-op Chofu Somechi Store, Co-op Fuchu Kotobuki-cho Store, Co-op Nakano Chuo Store, and Co-op Sashiogi Store are opened.

2017

- The electricity retailing business, Co-opdeli Denki, is launched.
- Co-op Nakano Saginomiya Store and Co-op Higashimurayama Akitsu-cho Store are opened.
- Collection boxes for food drives are introduced at Co-op stores.

2018

- Partnerships to watch over the elderly and community residents are concluded with all municipalities across three prefectures (excluding island areas).
- The small-scale multifunctional care home, Co-op Yume Mirai Kitamoto, is established.
- The CO-OP MIRAI Foundation starts a scholarship program.

2019

- The city gas (natural gas) supply service, Co-opdeli Gas, is launched.
- The small-scale multifunctional care home (including home-visit nursing care), Co-op Yume Mirai Yotsukaido, is established.
- Co-op Fuchu Kurumagaeshi Store, Co-op Kokubunji Naito Store, and Co-op Katsushika Shirotori Store are opened.
- Countermeasures and disaster relief efforts are implemented in response to Typhoon Faxai, Hagibis, and Bualoi.

2020

- Measures against the COVID-19 pandemic are undertaken.
- The first multi-story delivery centers, Co-opdeli Higashikojiya Delivery Center and Co-opdeli Machiya Delivery Center, are established.

2021

- The Child and Childcare Support Fund is created.
- The Co-opdeli Group adopts an action plan for the SDGs under the slogan "Passing on to Future Generations."
- Co-op Kuki Store is opened.

2022

- Donations of rice to food banks and other organizations begins (continuing thereafter).
- The CO-OP MIRAI Festa is held for the first time in four years.

2023

- CO-OP MIRAI celebrates its 10th anniversary.
- Co-op Sugunami Igusa Store and Co-op Chofu Somechi Store (expanded and relocated) are opened.
- CO-OP MIRAI pledges to practice health and productivity management and is recognized as one of the 2024 Outstanding Organizations of KENKO Investment for Health (large enterprise category).

2024

- The Co-opdeli Group adopts the Vision 2035.
- Co-op Sakado Yakushi-cho Store and Co-op Makuhari-eki Kitaguchi Store are opened.

2025

- Co-op Kasukabe Higashi Store and Co-op Kawaguchi Nishi Store are opened.

Note: All events are listed by fiscal year, each running from March 21 to March 20 of the following year



CO-OP MIRAI' s mascot character
Hopetan and his pet dog Kinako

Consumers' Co-operative CO-OP MIRAI

1-5-5 Negishi, Minami-ku, Saitama-shi, Saitama, 336-8523, Japan

Published in June 2025

